

DIGESTIVE DISEASE ASSOCIATES, LTD

Disclosure Information

To Our Patients:

Welcome to the practice, which is owned by Dr. Suman Kaur.

Our Physicians:

Suman Kaur, MD. Dr. Kaur is board certified by the American Board of Gastroenterology and is licensed in the State of Illinois. She has been in practice since 2001. She attended Punjabi University of Medical College. Her residencies and fellowships were done at Postgraduate Institute in Chandigarh, India, University of Cincinnati Medical Center, University Hospitals, Case Western Reserve University of Cleveland Ohio and the Cleveland Clinic Foundation. You may request her C.V., which we keep on file. Her training is extensive in the field of Gastroenterology and Hepatology. Should you choose to have your procedure at this organization with Dr. Kaur, she will be the physician who will be performing your procedure.

The Team: Our team is made up of competent individuals that will assist in providing safe patient care. Our Registered Nurses are licensed in the State of Illinois.

Should you have a concern: Please be advised that if you have a concern, the following mechanism exists: Ask for the grievance form from the receptionist.

Make a suggestion: If you have a suggestion, please place this in writing and hand it to the receptionist or mail it to the office at Digestive Disease Associates; 950 N. York Road, Suite 101; Hinsdale, IL 60521.

Play a part in your care: We encourage all patients to be actively involved in their care, so please speak up and ask questions of anyone in this organization.

Additionally, please be advised that this organization does not recognize Do Not Resuscitate orders or Living Wills. If you have any questions, please see the receptionist.

Infection Control: This practice educates staff upon hire and annually thereafter in hand hygiene and we follow the CDC guidelines for hand hygiene. We encourage staff to stay home

when they are sick. We provide tissues and garbage cans throughout the facility and encourage everyone to cover their mouth when coughing or sneezing and then wash their hands.

Should you have a procedure or surgery in this organization, we want you to know that we value patient safety. Therefore you may hear us performing certain tasks or asking certain questions that may surprise you. Even though we may know you, we will ask you identifying information such as your date of birth, or your address besides asking you to tell us your first and last name. We take a pause or a “time out” before we actually start your procedure to assure once again that we have everything that we need and the entire team is in agreement. This organization adheres to strict infection control measures before, during and after your procedure including but not limited to: procedural technique, the environment of care, care of equipment and instruments, and education of all staff in the most up to date infection control measures.